

## **\*\*Fulfillment Policy\*\***

### **\*\*Refunds and Cancellation Policy\*\***

At MMRC - Mid Michigan Rental Cars, we strive to provide seamless and convenient services to all our customers. Below is our policy regarding refunds and cancellations:

#### **\*\*Refunds:\*\***

- Refunds will be issued in accordance with the terms and conditions of the service booked.
- For cancellations made 24 hours or more in advance of the reservation time, customers will receive a full refund with USD \$50 charge.
- Refunds will be processed to the original method of payment within 7-10 business days.

#### **\*\*Cancellations:\*\***

- Cancellations made less than 24 hours before the reservation time may incur a cancellation fee of USD \$100.
- This cancellation fee will be charged to the payment method on file or deducted from the refund amount.

#### **\*\*Contact Information:\*\***

- For any inquiries regarding refunds, cancellations, or rental services, please contact our customer support team at **844-522-4081** or email us at **midmichrentcars@gmail.com**.

#### **\*\*Note:\*\***

- Refund processing times may vary depending on the payment method and financial institution.
- Any charges incurred for cancellations will be clearly communicated to the customer before processing.
- MMRC rental services are subject to availability and terms specified by MMRC.

Thank you for choosing MMRC – Mid Michigan Rental Cars, we appreciate your business and look forward to serving you.